

Department of Administrative Hearings

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Central Purpose

Provide fair, impartial administrative hearings for violations of Chicago Municipal Code

Key Facts

The Department of Administrative Hearings (DoAH) is an independent entity that hears cases relating to violations of the Municipal Code, the Chicago Park District code, and the Chicago Transit Authority Code. DoAH does not hear cases where incarceration is sought. The department hires and trains outside attorneys to hear cases. These administrative law officers preside over approximately 500,000 cases per year.

The department hears cases regarding violations in five categories:

Buildings: violations of fire code, building code including targeting of gang and drug houses, vacant buildings and lead paint in buildings with minors.

Consumer Protection: public passenger vehicle violations, false advertising/deceptive practices, unlicensed businesses, outdated food products, home repair and motor vehicle repair fraud, unstamped cigarette sales, tobacco sales to minors and overweight trucks.

Environmental Safety: violations of the sanitation and health codes including overflowing garbage dumpsters, unsanitary restaurants or stores, recycling violations, improper waste disposal, and towed vehicles.

Municipal: police-issued tickets, non-payment of business taxes, wage garnishments, false burglar alarms, animal care and control, vehicle impoundments, debt determination including water debt, damage to city property, denials of parade permits and gun registrations, and CHA tenant grievances.

Vehicle: parking tickets, booted vehicles, red light violations and driver's license suspensions.



Goals

- Ensure fair, transparent and accessible administrative hearings for all residents and businesses.
- Schedule in-person parking violation hearings and render a decision within 60 days of receiving request for hearing. Currently, the average is 60 days and the department expects to continue meeting that threshold through 2011. In order to maintain the service levels for in-person parking hearings, it is anticipated that the average number of days to receive the final decision for a hearing contested by mail may increase.

Employees

Full Time Positions	Amount	
	44	

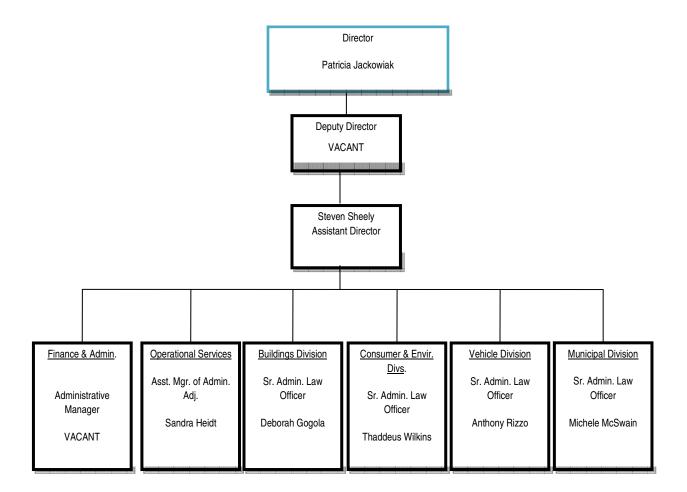
2011 Budget

Fund	Amount
Corporate Fund	\$7,279,375

Major Contracts

Project	Term
IBM	12/31/11

Organizational Chart



Facility Locations

Location	Address	Zip	Phone	Hours
Central Hearing	400 West Superior Street	60654	312- 742-8200	8:30 am -
Facility				4:00 pm
Northwest Side Site	2550 West Addison Street	60618	312- 742-2553	8:30 am -
				4:00 pm
South Side Site	2006 East 95th Street	60617	312- 745-2012	8:30 am -
				4:00 pm

Unions Representing Department Employees

Unions				
AFSCME				